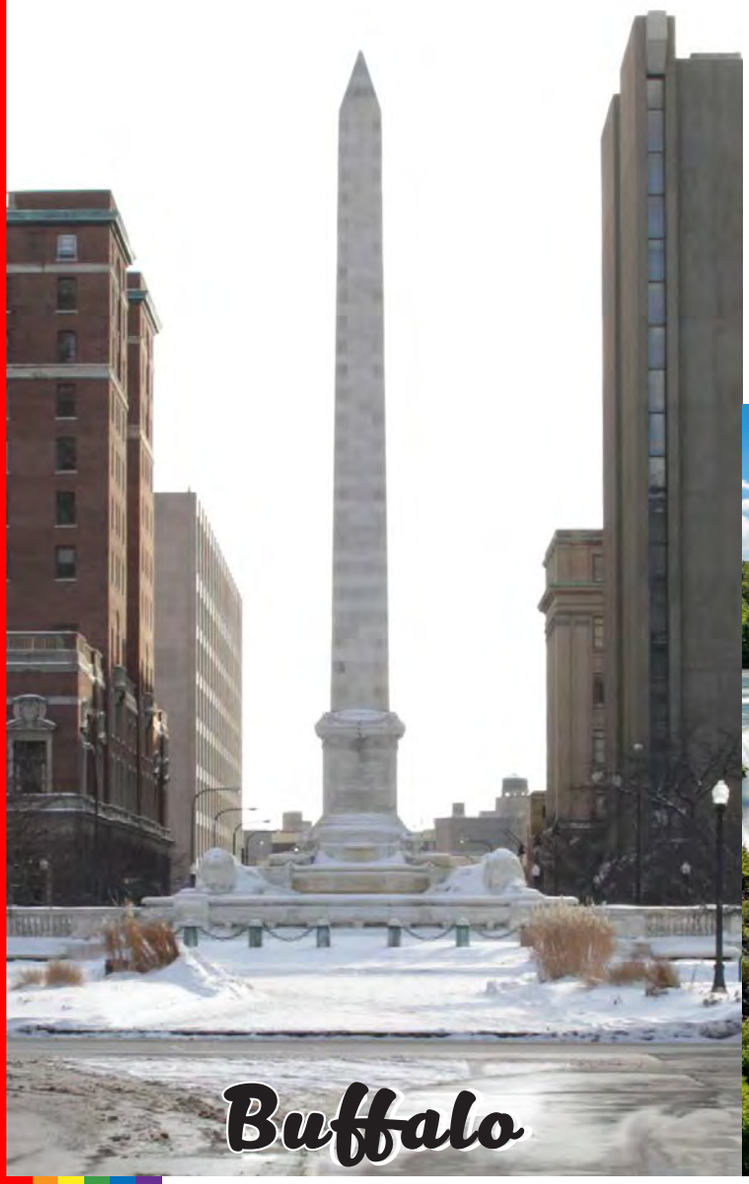
JANUARY 2021

FREE

# WNYGayPages.com

## LGBTQ+ SUPPORTIVE BUSINESSES



BELLA PUBLISHING COMPANY

WNY GAY & LESBIAN YELLOW PAGES

716•202•4098

NEW YORK STATE

# NY Connects
Your Link to Long Term Services and Supports

Erie County Department of Senior Services

## NY Connects is your connection to information about:

- Benefits and Entitlements (Medicaid/Medicare, SNAP, Temporary Assistance, HEAP)
- Health Insurance counseling and assistance
- Disability Supports and Services
- Children's Services
- Senior Services
- Veteran's Services
- Mental Health Services
- Caregiver supports
- Homecare
- Transportation
- Home Delivered Meals
- Health & Wellness
- Housing Information

## Three ways to reach NY Connects

**BY PHONE**
Call (716)858-8526
Interpretation and translation services are free. Individuals who are deaf or hard of hearing can use NY Relay System 7-1-1.

**ONLINE**
Visit our website:
www2.erie.gov/seniorservices

SCAN ME

**IN-PERSON**
To find the NY Connects office near you, call us, visit our website, or see the address below

RATH BUILDING
95 FRANKLIN ST. ~ 13TH FLOOR
BUFFALO, NY 14202

MARK POLONCARZ
County Executive

DAVID J. SHENK
Commissioner

Services are funded in part by the Erie County Department of Senior Services, the NYS Office for the Aging, and the Administration on Aging.

## REACH US AT (716)858-8526

Smith Boys

# 16 - 40 ft. In Stock
# New + Used
# Storage, Service + Slips
# Boat Rentals

**SeaRay • Bayliner • Berkshire Pontoons • Malibu + Axis Ski Boats**

**Chautauqua**
2310 West Lake Road
Ashville, NY 14710
P: (716) 763-0140
F: (716) 763-0326

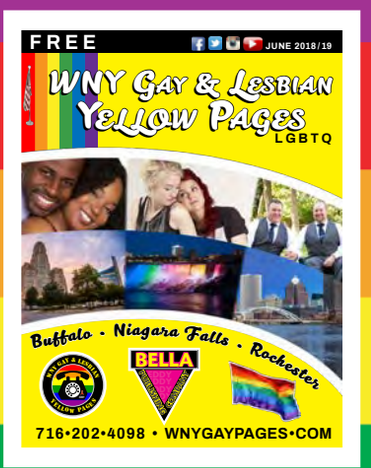
**Rochester**
55 Marine Drive
Rochester, NY 14617
P: (585) 266-2474
F: (585) 266-2474

**Canandaigua**
7099 Route 21
Naples, NY 14512
P: (585) 374-2384
F: (585) 374-5874

**Conesus**
5750 East Lake Road
Conesus, NY 14435
P: (585) 346-2060
F: (585) 346-9796

**North Tonawanda**
280 Michigan Street
North Tonawanda, NY 14435
P: (716) 695-3472
F: (716) 695-3473

**www.SmithBoys.com**



We are excited to welcome you to our January 2021 edition of wnygaypages.com. We are a resource guide for the LGBTQ+ community to progressive, accepting, and supportive businesses in Western New York. No matter your background, race, gender, or life choices, we have a business that will show you the respect we all deserve.

Please remember that you can always view and use our listings or download the guide to your phone directly from our website at www.wnygaypages.com.

As a reminder, please support the businesses that support the LGBTQ+ community first. Don't forget to thank our advertisers for their support and mention that you found them here at wnygaypages.

If you have any questions, comments, or suggestions, please feel free to contact us.

I am always proud of the diverse group of people who come together each year to build this resource guide. Thank you all so much for your hard work and dedication.

*I present to you, with PRIDE,*
*wnygaypages.com.*

Jeffrey D. Bellanca

*Publisher/CEO*

Bella Publishing Company

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www.wnygaypages.com

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As the City of Good Neighbors, we proudly embrace our diversity and respect the fight for equal rights by all residents, including our LGBTQ brothers and sisters.

My Administration continues to work hard each and every day to ensure that Buffalo remains a City of Opportunity for all, and that no one is left behind.

The City of Buffalo supports all of its residents, regardless of sexual orientation, race, gender or religion. As Mayor of the City of Buffalo, I will continue to fight for equality and stand against discrimination.

-Mayor Byron W. Brown

# WNY COMMUNITY INFORMATION

## UTILITY INFORMATION

National Grid
- Customer Service ..... (800) 642-4272
- To Report a Power Outage ..... (800) 867-5222
- To Report a Gas Emergency ..... (800) 892-2345
- Online at www.nationalgridus.com

New York State Electric & Gas Co. (NYSEG)
- Customer Service ..... (800) 572-1111
- Hearing/Speech Impaired (TTY) ..... 711
- To Report an Electric Emergency ..... (800) 867-5222
- To Report a Gas Odor/Emergency ..... (800) 572-1121
- Online at www.nyseg.com

National Fuel
- Customer Service ..... (716) 686-6123
- Outside of the Buffalo area ..... (800) 365-3234
- Hearing/Speech Impaired (TTY) ..... 711
- To Report a Gas Odor/Emergency ..... (800) 444-3130
- Online at www.nationalfuelgas.com

Rochester Gas & Electric Corp. (RG&E)
- Customer Service ..... (800) 743-2110
- Hearing/Speech Impaired (TTY) ..... 711
- To Report an Electric Emergency ..... (800) 743-1701
- To Report a Gas Odor/Emergency ..... (800) 743-1702
- Online at www.rge.com

Erie County Water Authority
- Customer Service ..... (716) 849-8444
- Hearing/Speech Impaired (TTY) ..... 711
- Emergencies & Repair ..... (716) 684-0900

Monroe County Water Authority
- Customer Service ..... (585) 442-7200
- Hearing/Speech Impaired (TTY) ..... (585) 442-1410

## CELLULAR BUFFALOE PHONE SERVICE

AT&T ..... (800) 331-0500
- Online at www.att.com

Blue Wireless ..... (716) 605-9500
- Online at www.blueunlimited.com

Cricket ..... (800) 274-2538
- Online at www.cricketwireless.com

Sprint PCS ..... (800) 480-4727 or (800) 639-8359
- Online at www.sprint.com

Straight Talk Wireless ..... (877) 430-2355
- Online at www.straighttalk.com

Verizon Wireless ..... (800) 922-0204
- Online at www.vzw.com

T-Mobile ..... (800) 937-8997
- Online at www.t-mobile.com

## INTERNET, PHONE & TV SERVICES

AT&T ..... (888) 227-3824
- Online at: www.att.com

Direct TV
- Customer Service ..... (800) 531-5000
- Hearing/Speech Impaired (TTY) ..... (800) 531-5000
- New Customers ..... (888) 777-2454
- Online at www.directv.com

Dish
- Customer Service ..... (800) 333-3474
- Online at www.dish.com

Frontier ..... (800) 921-8101
- Online at www.frontier.com

Spectrum
- Customer Service ..... (800) 668-6044
- To Add Services/New Customers ..... (855) 243-88982
- Online at www.spectrum.com

Verizon
- Customer Service ..... (800) 837-4966
- Hearing/Speech Impaired (TTY) ..... (800) 974-6006
- Online at www.verizon.com

## 911
## EMERGENCY RESPONSE
## ERIE & NIAGARA COUNTIES

Emergency Response ..... 911

Addiction Services
- Erie County ..... (716) 831-7007
- National Helpline ..... (800) 662-4357

Child Abuse Hotline ..... (800) 342-3720

Crime Stoppers
- Buffalo ..... (716) 867-6161
- Rochester ..... (585) 423-9300

Crisis Service - Sexual Assault, Suicide, Domestic Violence, Mental Health, Elder Abuse & Trauma
- Erie County ..... (716) 834-3131
- Kids Helpline ..... (716) 834-1144 or (877) 543-7400
- Niagara County ..... (716) 285-3515
- Monroe County (Mental Health Only) ..... (585) 275-5151

Domestic Abuse and Sexual Violence
- Hotline ..... (800) 942-6906
- Compass House, Buffalo ..... (716) 884-6000
- Pinnacle Comm. Svcs, Niagara Falls ..... (716) 285-6984

FBI
- Erie County ..... (716) 856-7800
- Monroe County ..... (585) 546-2220

Missing Children ..... (800) 444-3130

NYS Terrorism Tips Line ..... (866) 723-3697

Poison Control Center ..... (800) 222-1222

Sexual Assault Hotline ..... (800) 942-6906

Veterans Affairds
- Buffalo Benefits Office ..... (800) 827-1000
- Buffalo Health Care (WNY System) ..... (716) 834-9200
- Rochester Benefits ..... (585) 393-7608
- Rochester Outpatient Clinic ..... (585) 463-2600

When you need help and don't know where to turn dial

**2-1-1 or 888-696-9211**

for free and confidential crisis services

# THINGS TO SEE & DO IN WNY

Akron Falls Park, Akron
542-2330

Allegany State Park
716-354-9121

Alleyway Theater
716-852-2600

Aquarium of Niagara
716-285-3575

Arcade & Attica Railroad
(585) 492-3100

Artpark
716-754-4375

Batavia Downs Casino
585-343-3750

Beaver Island Park
716-73-3271

Black Creek park
716-773-3271

Brantling Ski Slopes
315-331-2365

Broadway Market, Buffalo
716-893-0705

Buffalo & Erie County Naval & Military Park, Buffalo
716-847-1773

Buffalo Fire Historical Museum, Buffalo
716-754-4375

Buffalo Raceway
716-649-1280

Buffalo Ski Club
716-941-5654

Canalway Trail System
800-42206254

Canandaigua Lady Dinner Cruise
585-396-7350

Cave of the Winds
716-278-1730

Cazenovia Park
716-838-1249

CenterStage Park
585-461-2000

Charlotte Genesee Lighthouse
585-621-6179

Chestnut Ridge Park
716-662-3290

Colden Lakes Resort
716-941-5530

Colonial Belle Tours
585-223-9470

Colored Musicians Club
716-842-0969

Como Lake Park
716-683-5430

Corn Hill Arts Festival
585-262-3142

Cumming Nature Center
585-374-6160

Darien Lake Six Flags
585-599-2211

Deep Run Beach
585-396-4000

Delaware Park
716-838-1249

Delaware Park's Rose Garden
716-886-0088

Devil's Hole State Park
716-428-7888

Durand Eastman Beach
585-5428-7888

Elbert Hubbard-Roycroft Museum, East Aurora
652-4735

Ellicott Creek Park
716-693-2971

Elma Meadows Park
716-652-5475

Erie Canal Cruises
800-962-1771

Erie Canal Discovery Center
716-439-0432

Evangola State Park
716-549-1760

Explore & More Children's Museum
716-754-4375

Fairport Historical Museum
585-223-3989

Finger Lakes Casino & Racetrack
585-935-3989

Finger Lakes Tourism
315-536-7488

Front Park
716-838-1249

George Eastman House
585-271-3361

Great Lakes Seaway Trail
315-646-1000

Holiday Valley Ski Resort
716-754-4375

Horizon Fun FX
585-865-0493

Isleview Park
716-858-8355

Jellystone Park
(800) 558-2954

Kavinoky Theatre
716-829-7668

Kenan Center
716-433-2617

Kissing Bridge Ski Resort
716-592-4963

Kleinhans Music Hal
716-885-5000

Lasalle Park, Buffalo
716-851-5553

Lasertron
716-833-8766

Laserstron
585-225-0505

Letchworth State Park
585-493-3600

Lockport Cave & Underground Boat Rides
716-438-0174

Lockport Locks
716-433-6155

Maid of the Mist Boat Tours
716-284-8897

Main Street Armory
585-232-3221

Mansion Historic Park
716-394-4922

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# THINGS TO SEE & DO IN WNY

Martin Luther King Park
716-838-1249

Millard Fillmore House
716-652-4735

Miss Buffalo II Cruise Boat, Buffalo
716-856-6696

The Mystery Company
585-723-3670

The Nash House Museum
716-856-4490

Never Say Never Stables
585-787-9835

New York Power Authority
716-286-6661 or (866) 697-2386

Niagara County Historical Society
716-434-7433

Niagara Falls Discovery Center
716-278-0820

Niagara Falls Observation Tower
716-278-1796

Niagara Falls Park Visitors' Center
716-278-1796

Niagara Wax Museum of History
716-285-1271

NVP Sports Park
595-473-7529

Old Fort Niagara
716-745-7611

Original American Kazoo Factory
716-992-3960

Peek N' Peak Resort, French Creek
716-355-4141

Performance Paintball
585-328-0250

Pierce-Arrow Museum
716-853-0084

Riverside Park, Buffalo
716-838-1249

Rochester Broadway Theatre
585-325-7760

Rochester City Ballet
585-325-7760

Rochester Contemporary Art Cntr.
585-461-2222

Rochester Science Museum
585-271-1880

Rochester Philharmonic Orchestra
585-454-2100

Rochester Public Market
585-428-6907

RocVentures Indoor Climbing
585-442-5462

Shakespeare in Delaware Park, Buffalo
716-856-4533

The Shaw Festival
800-511-7429

WNY GAY & LESBIAN YELLOW PAGES

Sonnenberg Gardens
585-394-4922

Steel Plant Museum
716-821-9361

Strasenburgh Planetarium
585-271-4320

Susban B Anthony House
585-235-6124

Thousand Acre Swamp
585-546-8030

Warner Castle
585-473-5130

Wild Wings Sanctuary
585-334-7790

Wolcott Farms
585-786-3504

BPO Buffalo Philharmonic Orchestra

*"If a man does not keep pace with his companions, perhaps it is because he hears a different drummer. Let him step to the music which he hears, however measured or far away".*

– Henry David Thoreau

**(716) 885-5000 | bpo.org**

193820

# SPORTS & RECREATION

## BUFFALO BILLS

### Ticket Information

One Bills Drlve, Orchard Park, NY 14727
(716) 649-0015

**For Official Bills Merchandise Call**
**www.buffalobills.com**

**Website**
**www.buffalobills.com**

FROM PEACE BRIDGE (CANADA)
Head south on 190 to 90 West, follow to Exit 55 (Route 219). Exit 219 at 20A West. Follow 20A to the stadium approximaBuffaloy 1 mile west.

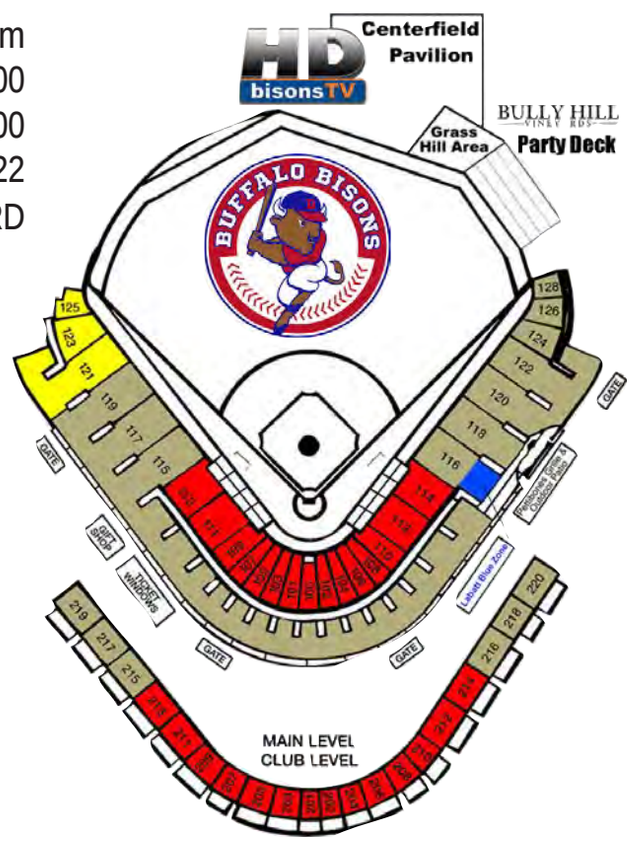
FROM ROCHESTER OR EAST
Take 90 West to Exit 55 (Route 219) Exit 219 at 20A West Follow 20A to the stadium approximaBuffaloy 1 mile west.

FROM BUFFALO AIRPORT
Head straight out of airport and proceed through light toward, Route 33 West, which will lead you to the New York State Thruway (Route 90). Take 90 West to Exit 55 (Route 219). Exit 219 at 20A West. Follow 20A to the stadium approximaBuffaloy 1 mile west

FROM ERIE, PA & SOUTHWEST NEW YORK
Take 90 East to Exit 57, and bear right heading west from tollbooth to Route 20. Make a right on 20 heading East to the Stadium. OR Take 90 East to Exit 56 (Route 179) Milestrip Road Make a left on Route 179, and including the signal offer the toll, proceed to the 5th signal and make a right turn onto Abbott Road. Follow Abbott to the stadium.

## BUFFALO BISONS

To Charge Individual Tickets ..... Tickets.com
Consumers Pub ..... (716) 846-2100
**Executive Offices**..... (716) 846-2000
Batter's Box Gift Shop ..... (716) 846-2222
General Inquiries .....(716) 843-4373 THE-HERD




COMING FROM THE NORTH
Fans coming from North of the city should take the I-190 South to Exit 6 (Elm St.) From there, you'll be able to see Coca-Cola Field on your left. The first traffic light after the exit is Swan St. A left onto Swan will take you right along the 3rd base side of the stadium"

COMING FROM THE EAST
There are plenty of options for coming from the East. Fans using the Kensington Expressway (Rte 33), should yield left as the expressway ends. That road turns into Oak St., and will continue on to Swan St. At the Swan St traffic light, a right turn will take you along the 3rd base side of the stadium Fans taking either William St. or Broadway can take those roads straight to One James D.Griffin Plaza in the heart of Buffalo, New York. A left onto One James D. Griffin Plaza will take you right to Coca-Cola Field.

COMING FROM THE SOUTH
Fans coming from South of the city should take the 1-190 North to Exit 6 (Elm St.). From there, you'll be able to see Coca-Cola Field on your left. The first traffic light after the exit is Swan St. A left onto Swan will take you right along the 3rd base side of the stadium.

# COMMUNITY – BUFFALO/NIAGARA FALLS

## BUFFALO NIAGARA INTERNATIONAL AIRPORT

### www.buffaloairport.com

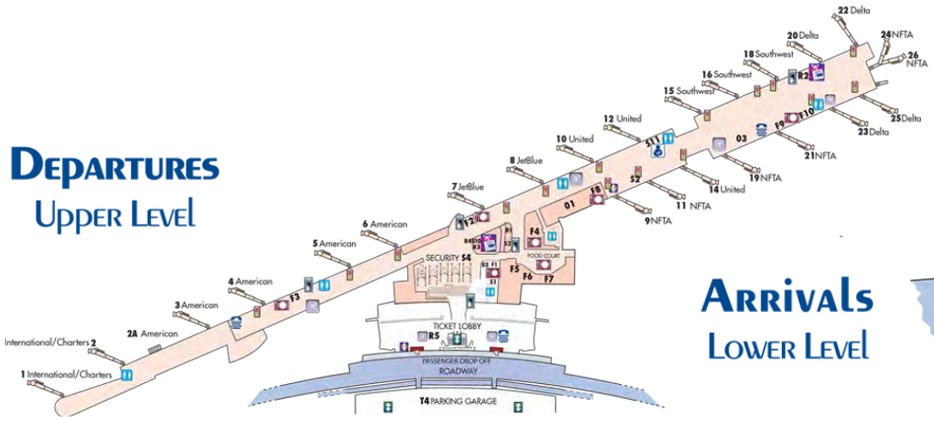
### Airlines Servicing Buffalo Niagara

American Airlines.....(800) 433-7300
Delta Air Lines.....(800) 221-1212
Jet Blue Airways.....(800) 538-2583
Southwest Airlines .....(800) I FLY SWA
Sunwing Airlines.....(877) 786-9464
United Airlines .....(800) 241-6522
US Airways.....(800) 428-4322
Prior (Charters) .....(716) 633-1000

### NFTA - Airport Administration

Airport Directory .....(716) 630-6000
Toll Free .....(877) 359-2642
Customer Service
Superintendent.....(877) 359-2642
Administration Office
Office Hours
8am to 6pm weekdays (716) 630-6032
NFTA Police.....(716) 630-6150

Lost & Found.....(716) 630-6000
Parking.....(716) 634-0315
Airport Taxi.....(800) 551-9369
TSA Lost & Found .....(716) 635-1222



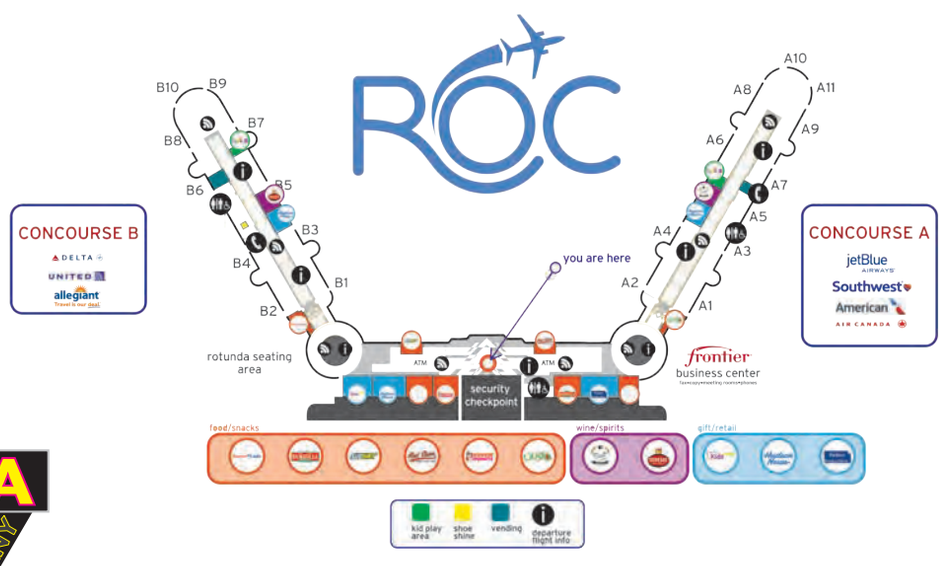

*Directions: From the I-90 (NYS Thruway East or West) take Exit 51E to Route 33 East.*

*From the East, travelers take Route 78 (Transit Road) to Route 33 West (Genesee Street).*

## ROCHESTER INTERNATIONAL AIRPORT

### Airlines Servicing Rochester

Air Canada ..... (888) 247-2262
Allegiant ..... (702) 505-8888
American Airlines..... (800) 433-7300
Delta ..... (800) 221-1212
Jet Blue Airways..... (800) 538-2583
Southwest Airlines ..... (800) I FLY SWA
United Airlines..... (800) 241-6522



- **Counselor II– Buffalo, N.Y.**

The Counselor II is able to work with clients who have mental health, substance use, or co-occurring concerns. The Counselor II will provide individual and group therapy to individuals and support services for their families, as well as crisis counseling. Additionally, the Counselor II will complete comprehensive assessments, diagnose, treatment plan, discharge, and link clients as appropriate. Possesses a Master's degree in Social Work, Mental Health Counseling, Psychology, Rehabilitation Counseling **plus** one-year of professional work experience in a clinical mental health setting. Professional certification; LMSW, MHC-P, CASAC, LMFT.

- **Registered Nurse – (Various sites).**

**The Registered Nurse** provides group and individual treatment. Develops treatment plans based on comprehensive assessments, and formulates a diagnostic impression. Adheres to basic standards of nursing **in conjunction** with all NYS licensing standards. Applicants must have Associates degree from an accredited school for professional nursing and four (4) years of paid work experience as a professional nurse and at least three (3) of which have been in a mental health setting OR Bachelor's degree in professional nursing **AND** at least one (1) year of paid work experience in a mental health setting AND current NYS licensure as a Registered Nurse.

- **Targeted Case Manager–(Various sites)**

The Targeted Case Manager performs activities within the Certified Community Behavioral Health Clinic that are intended to support the wellness and recovery goals of individuals with complex and/or chronic behavioral health issues and needs by implementing targeted interventions. Applicants must have a bachelor's degree in one of the following listed fields: degree featuring a major or concentration in social work, psychology, nursing, rehabilitation, education, occupational therapy, counseling, or community mental health; **AND** one year experience in providing direct services to mental health and/or substance use disorder consumers.

- **Care Manager – Children's Health Home- Cheektowaga, N.Y.**

Care Managers provide outreach and enrollment services to children presumed to meet eligibility requirements of New York State's Children's Health Home program. Applicants must have a BA with 2yrs relevant experience OR RN with 2yrs relevant experience, OR MA with 1 year relevant experience.

- **Peer Specialist.**

The Peer Specialist delivers peer support services with rehabilitation and recovery focus, with a primary goal of connecting individuals to community based recovery supports consistent with the treatment/recovery plan. Associate's Degree in Human Services plus two years of advocacy experience in a human service agency or health care facility O**R** HS diploma or equivalency and 4yrs., experience in a human service agency or health care facility **AND** Must be a "peer" and have a working knowledge of the mental health system and recovery process. Must have personal "lived" experience as a former or current user of substance use treatment services or have personal substance use recovery experience and be comfortable with self-disclosure as needed. OMH Certified Peer Specialist or OASAS Certified Peer Advocate or provisional certification require. **AND** a valid NYS drivers' license, automobile in good working order, must have Accredited NYS Defensive driving course; or obtain within 15 days of hire.

To apply please email:

rmancone@bestselfwny.org

NEW YORK STATE

# NY Connects

**Your Link to Long Term Services and Supports**

Erie County Department of Senior Services

## NY Connects is your connection to information about:

- Benefits and Entitlements (Medicaid/Medicare, SNAP, Temporary Assistance, HEAP)
- Health Insurance counseling and assistance
- Disability Supports and Services
- Children's Services
- Senior Services
- Veteran's Services
- Mental Health Services
- Caregiver supports
- Homecare
- Transportation
- Home Delivered Meals
- Health & Wellness
- Housing Information

## Three ways to reach NY Connects

BY PHONE
Call (716)858-8526
Interpretation and translation services are free. Individuals who are deaf or hard of hearing can use NY Relay System 7-1-1.

ONLINE
Visit our website:
www2.erie.gov/seniorservices

SCAN ME

IN-PERSON
To find the NY Connects office near you, call us, visit our website, or see the address below

RATH BUILDING
95 FRANKLIN ST. ~ 13TH FLOOR
BUFFALO, NY 14202

MARK POLONCARZ
County Executive

DAVID J. SHENK
Commissioner

Services are funded in part by the Erie County Department of Senior Services, the NYS Office for the Aging, and the Administration on Aging.

**REACH US AT (716)858-8526**

## Addiction Services

BestSelf Behavioral Health
*Caring for Individuals, Families & the Community*
Buffalo..... 716-884-0888
www.BestSelfWNY.org

Center for Adolescent and Young Adult Health
1081 Long Pond Road, Ste. 240 Rochester
Rochester ..... 585-225-2600
www.CenterAdolescentHealth.com

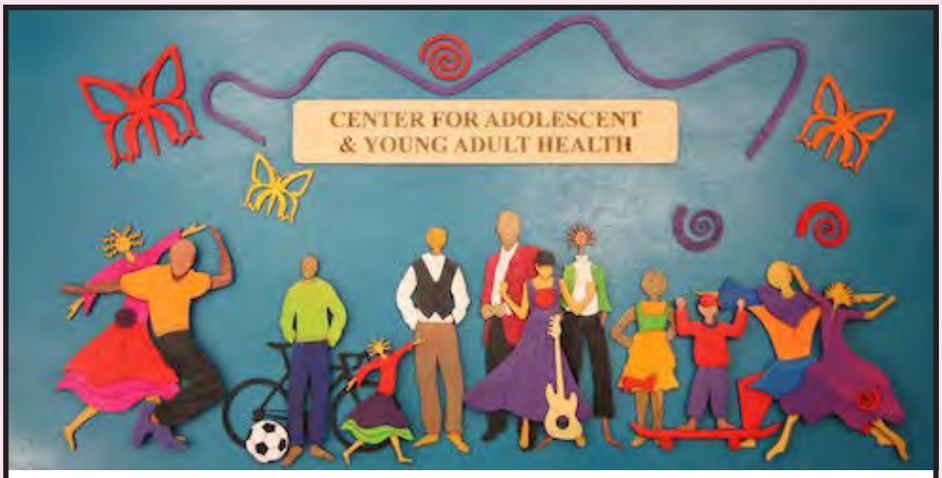
## Adult Care Facilities

Erie County Department Of Senior Services
95 Franklin Street, Buffalo
Buffalo..... 716-858-8526
www.Erie.gov

UR Medicine Thompson Health
350 Parrish Street, Canandaigua
General Information..... 585-396-6000
Patient Information ..... 585-396-6663
Physician Referral..... 585-396-6555
www.Thompsonhealth.com

## Air Conditioning Contractors

Belknap Heating and Cooling Inc.
8655 Transit Road, East Amherst
*Your Local Pro For Over 50 Years*
East Amherst..... 716-688-1728
www.BelknapHeating.com


**Center for Adolescent & Young Adult Health**

**Jeffrey D. Alberts, MD**
**Adolescent Medicine**

- Medical and mental health care ages 10-30.
- Primary care, consultation and counseling.
- STD testing, Treatment and PrEP.
- Chemical Dependency - Suboxone and Vivitrol.
- Providing over 15 years of LGBTQ care and HRT.
- Laser hair removal/cosmetics.

**1081 Long Pond Rd, Suite 240 Rochester, NY 14626**
**(585) 225-2600**
**www.CenterAdolescentHealth.com**

Domino's
ORDER ONLINE
Dominos.com

Belknap
HEATING AND COOLING, INC.
BBB MEMBER
*For more comfort with less ka-ching...give Belknap a ring!*
**8655 Transit Rd. East Amherst, New York 14051**
office: 716-688-1728 fax: 716-688-0358 text: 716-770-6738
operations@belknapheating.com
www.belknapheating.com

# Life gets the best of you.

BestSelf is the most complete, accessible, and effective provider of Mental Health and Substance Use Disorder services in the region. BestSelf's door is always open to anyone who needs them.

best|self
BEHAVIORAL HEALTH

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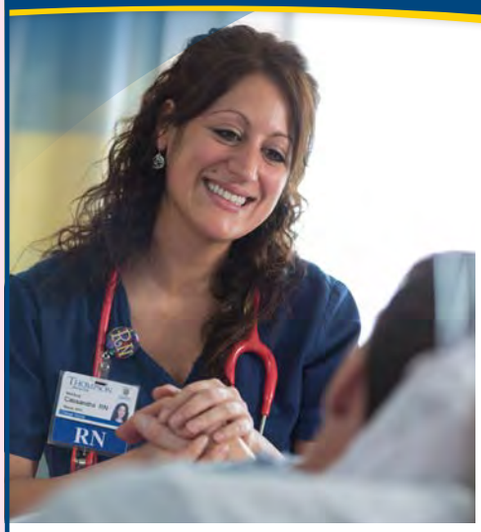

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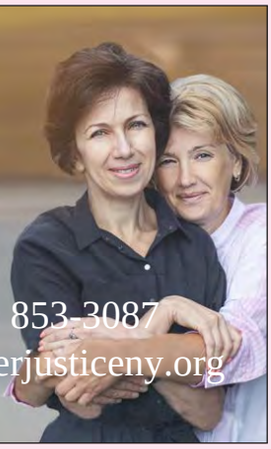

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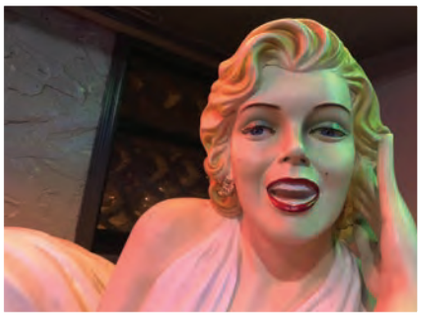

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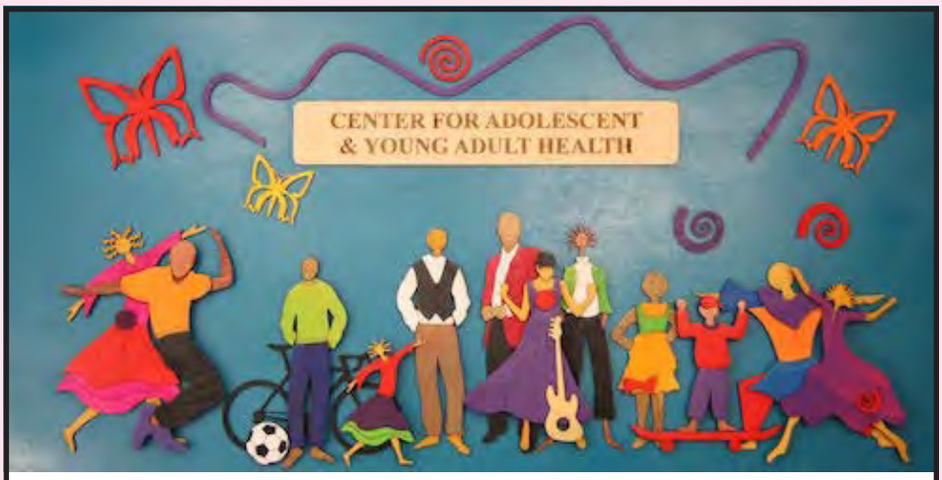


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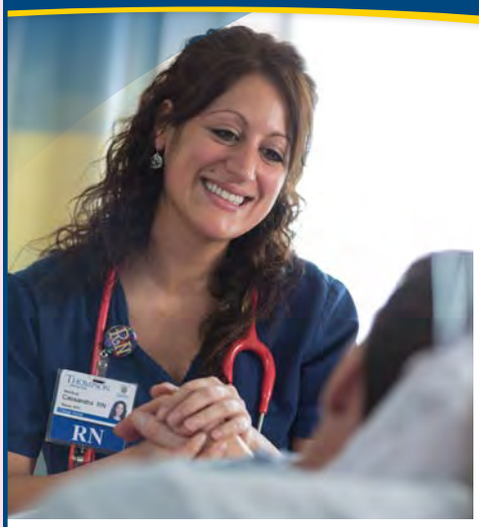

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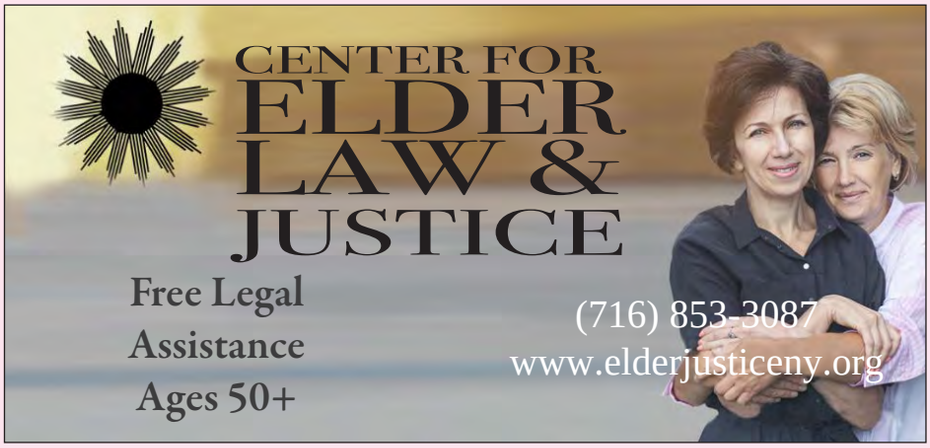

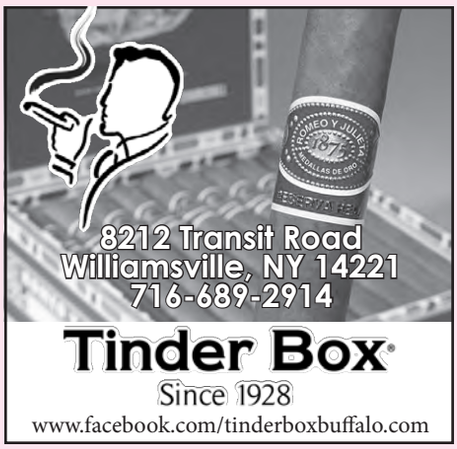


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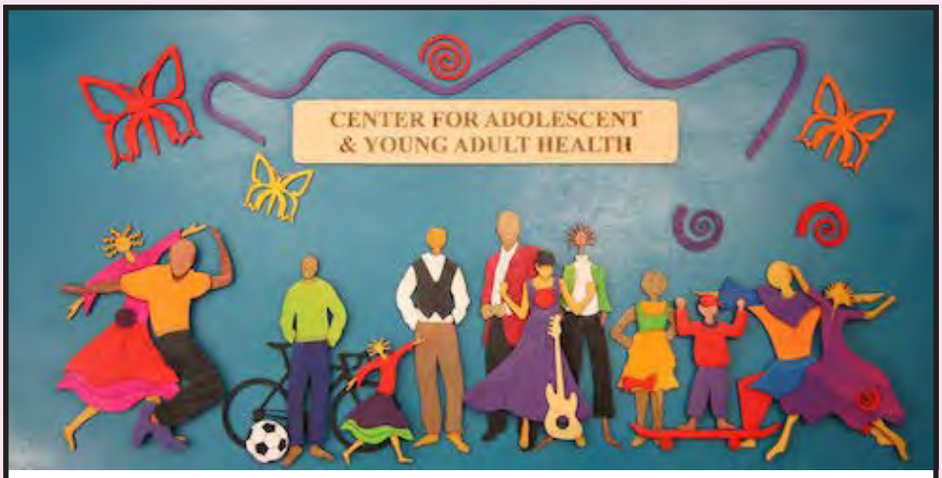

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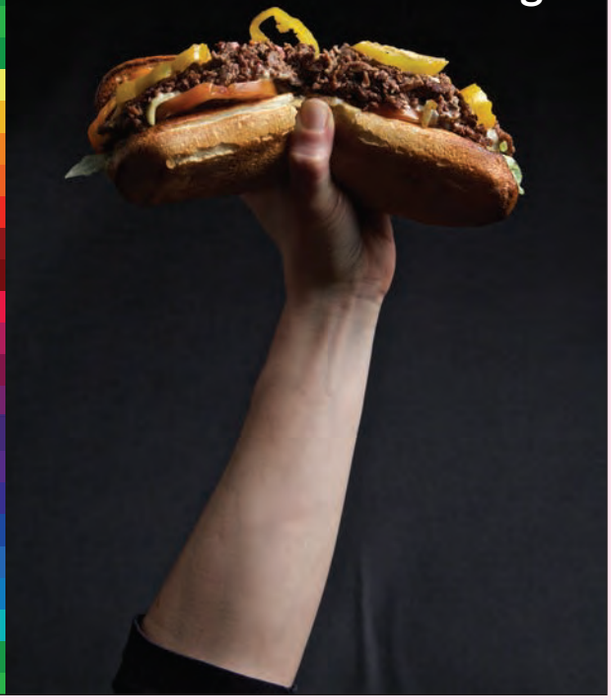

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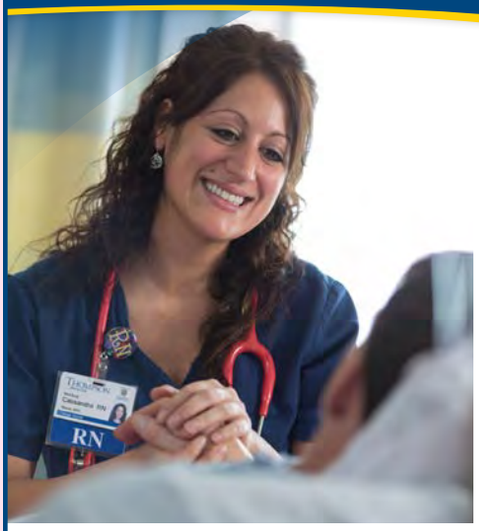

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PRIDE in DIVERSITY

LEADER in LGBTQ HEALTHCARE EQUALITY 2018 HEALTHCARE EQUALITY INDEX

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